

Tata Communications Limited

January 08, 2018

Ratings

Facilities	Amount (Rs. crore)	Rating ¹	Rating Action
Short-term Bank Facilities	1,511	CARE A1+ (A One Plus)	Reaffirmed
Total	1511 (Rupees One Thousand Five Hundred and Eleven Crore Only)		
Long-term Non-Convertible Debenture -1	155 (Rs. One hundred and fifty five crore only)	CARE AA+; Stable [Double A Plus; Outlook: Stable]	Reaffirmed
Issuer Rating		CARE AA+; Stable [Double A Plus; Outlook: Stable]	Reaffirmed

*Details of instruments/facilities in Annexure-1

Detailed Rationale & Key Rating Drivers

The reaffirmation of the ratings assigned to Tata Communications Limited (TCL) reflect continuance of revenue growth and improved operating margin in Data Management Service (DMS) business segment, and dominant position in the Global Voice Segment (GVS) and the financial flexibility it enjoys being a part of the Tata group.

The reaffirmation of the ratings also factor in TCL's vast global presence in diversified geographical area, its large cable network which has helped company to service its clients proficiently and its strong refinancing capability which has helped TCL to reduce its cost of borrowing. Also, the ratings positively factor the stake sale of Neotel (Pty) Limited to Liquid Telecom TT, South Africa.

The rating strengths are, however, constrained by decline in revenues and profitability from Global Voice Solutions (GVS), TCLs limitation to raise equity, continued dependence on a large quantum of debt for its capex program, weak capital structure on account of past losses and moderate debt coverage indicators.

The ability of the company to improve its income and profitability in the Global Data Managed Services (GDMS) Segment, fund the future capex as envisaged, retain its clientele in the GVS segment on profitable terms are the key rating sensitivities. Also, TCL is in discussions with Tata Tele [Tata Teleservices Limited and Tata Teleservices (Maharashtra) Limited together referred as Tata Tele] regarding potential acquisition of its enterprise business. The terms of the transactions shall be a key rating monitorable.

Detailed description of the key rating drivers

Key Rating Strengths

Strong promoter group

TCL is a part of the over USD 100 billion Tata Group which comprises over 100 operating companies in seven business sectors namely communications and information technology, engineering, materials, services, energy, consumer products and chemicals. The group has operations in more than 100 countries across six continents, and its companies export products and services to 85 countries. TCL is one of the largest and strategically important companies within the Tata

¹Complete definitions of the ratings assigned are available at www.careratings.com and in other CARE publications.

group being one the oldest business.

Dominant position of the company in the global voice segment albeit decline in income and profitability

During FY17, TCL handled approximately 38.4 billion minutes of international voice traffic globally, a decrease of 4.1% over the previous year. During the year, traffic to and from India decreased to approximately 13.9 billion minutes, from approximately 14.2 billion Minutes in FY16. The decline in GVS is largely attributed to the shrinkage in the addressable market for the Company as a result of higher usage of over-the-top (OTT) services and pricing & volume pressures due to competition. The volumes in this business continued to decline due to a continued shift in traffic to voice over internet protocol (VoIP) based calling.

NLD traffic within India is still growing, however, the rate of growth has slowed down. TCL's NLD traffic has increased from 3.1 billion minutes in FY16 to 4.1 billion minutes in FY17. Mobile Network Operators (MNOs), however, continue to expand and roll out their domestic networks shrinking the market for TCL's NLD services. Greater competition and regulatory initiatives have resulted in falling NLD tariffs over the years.

Continued focus on GDMS segment

Share of GDMS segment increased to 59% (52% in FY16, considering continuing operations) of the total revenues. This segment registered a revenue growth of 10.23% in FY17 as compared to previous year.

The company continues to focus on this segment as it is a high margin business and has taken up various branding and marketing initiatives which are expected to translate into revenue going forward. Besides, the company has been creating new revenue streams to augment the existing offerings.

Stake sale of Neotel

On Feb 10, 2017, TCL and Nexus Connexion successfully completed the sale of its entire shareholding in Neotel Pty. Ltd. ("Neotel") to Liquid Telecom, South Africa. The enterprise value of the transaction was ZAR 6.55 Billion (approximately Rs. 3,200 crore) subject to certain closing adjustments and conditions.

Stake Sale Data Centre Business Segment

On October 19, 2016, TCL completed the sale of 74% shareholding in Tata Communications Data Centers Private Limited (TCDC) for a cash consideration of Rs.1,796.78 crores resulting into a gain on sale of subsidiary of Rs. 2,127.33 crores (including Rs. 584.54 crores on re-measurement of remaining 26% shareholding). Further, on February 13, 2017, The Group has completed the sale of Singapore data center business by selling its net assets in Singapore data center business for a cash consideration of Rs. 823.15 crores resulting in a gain on sale of Rs.738.87 crores.

Key Rating Weakness**Weak capital structure albeit debt reduction in the current year**

TCL borrowings decreased from Rs. 14,231 crore as at March 31, 2016 to Rs.9,313 crore as at March 31, 2017 on account of proceeds from sale of Neotel and TCDC. However, past losses have led to substantial erosion of consolidated net worth. The reduction in debt and improved GCA on account of sale of loss making business in Neotel had improved the debt coverage indicators of TCL.

Though the debt levels of the company are high, the average cost of borrowings is low as majority of the debt is foreign currency debt raised by international subsidiaries. Further the company has natural hedge due to significant revenue and

profit in dollars which helps in saving hedging cost. Also, TCL has undertaken the process of monetization of its non-core assets to deleverage its balance sheet.

Also, TCL is in discussions with Tata Tele [Tata Teleservices Limited and Tata Teleservices (Maharashtra) Limited together referred as Tata Tele] regarding potential acquisition of its enterprise business. The terms of the transactions shall be a key rating monitorable.

Losses in Payment Solutions segment

Payment Solutions (PS) includes end-to-end ATM deployment end-to-end POS enablement hosted core banking end to end financial inclusion and card issuance and related managed services and switching services to banking sector carried out by Company's wholly owned subsidiary Tata Communications Payment Solutions Limited. TCL has an investment of Rs.1,398.06 crores (Rs.1,352.71 crores in FY16) in equity shares of Tata Communications Payment Solutions Limited (TCPSL).

Analytical approach: Consolidated

Applicable Criteria

[Rating Methodology - Infrastructure Sector](#)
[Criteria on assigning Outlook to Credit Ratings](#)
[CARE's Policy on Default Recognition](#)
[Criteria for Short Term Instruments](#)
[Financial ratios - Non-Financial sector](#)
[Rating methodology- Factoring Linkages](#)

About the Company

TATA Communications Limited (TCL) was incorporated on March 19, 1986 as Videsh Sanchar Nigam Limited (VSNL), an entity wholly owned by the Government of India (GoI). GoI, vide its letter dated 27 March 1986, transferred all assets and liabilities of the Overseas Communications Service (OCS, part of the Department of Telecommunications, Ministry of Communications) to VSNL with effect from April 01, 1986. During 2002, Tata Group acquired 50% stake in the company and in the year 2008, the company changed its name from VSNL to TCL. As at September 30, 2017, the Tata Group held 48.87% stake and GoI holds 26.12% stake.

Following table shows the brief financials of TCL (consolidated):

Brief Financials (Rs. crore)	FY16 (Audited)*	FY17 (Audited)*
Income from Continuing Operations	18387.71	17850.14
PBILDT	2673.82	2618.11
PAT	-598.36	2100.21
Overall gearing (times)	-ve	5.72
Interest coverage (times)	6.54	7.13

*The financials have been reclassified as per CARE standards

Status of non-cooperation with previous CRA: Not Applicable

Any other information: Not Applicable

Rating History for last three years: Please refer Annexure-2

Note on complexity levels of the rated instrument: CARE has classified instruments rated by it on the basis of complexity. This classification is available at www.careratings.com. Investors/market intermediaries/regulators or others are welcome to write to care@careratings.com for any clarifications.

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****For detailed Rationale Report and subscription information, please contact us at www.careratings.com**

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Annexure-1: Details of Facilities

Name of the Instrument	Date of Issuance	Coupon Rate	Maturity Date	Size of the Issue (Rs. crore)	Rating assigned along with Rating Outlook
Fund-based - ST-EPC/PSC	-	-	-	245.00	CARE A1+
Non-fund-based - ST-BG/LC	-	-	-	896.00	CARE A1+
Fund-based/Non-fund-based-Short Term	-	-	-	370.00	CARE A1+
Issuer Rating-Issuer Ratings	-	-	-	0.00	CARE AA+ (Is); Stable
Debentures-Non Convertible Debentures	23-Jan-09	11.25%	23-Jan-19	5.00	CARE AA+; Stable
Debentures-Non Convertible Debentures	2-Jul-09	9.85%	2-Jul-19	150.00	CARE AA+; Stable

Annexure-2: Rating History of last three years

Sr. No.	Name of the Instrument/Bank Facilities	Current Ratings			Rating history			
		Type	Amount Outstanding (Rs. crore)	Rating	Date(s) & Rating(s) assigned in 2017-2018	Date(s) & Rating(s) assigned in 2016-2017	Date(s) & Rating(s) assigned in 2015-2016	Date(s) & Rating(s) assigned in 2014-2015
1.	Issuer Rating-Issuer Ratings	Issuer rat	0.00	CARE AA+ (Is); Stable	-	1)CARE AA+ (Is) (21-Oct-16)	1)CARE AA+ (Is) (03-Nov-15)	1)CARE AA+ (Is) (29-Oct-14)
2.	Debentures-Non Convertible Debentures	LT	10.00	CARE AA+; Stable	-	1)CARE AA+ (22-Dec-16) 2)CARE AA+ (21-Oct-16)	1)CARE AA+ (03-Nov-15)	1)CARE AA+ (29-Oct-14)
3.	Fund-based - ST-EPC/PSC	ST	245.00	CARE A1+	-	1)CARE A1+ (22-Dec-16) 2)CARE A1+ (21-Oct-16)	1)CARE A1+ (03-Nov-15)	1)CARE A1+ (29-Oct-14)
4.	Non-fund-based - ST-BG/LC	ST	896.00	CARE A1+	-	1)CARE A1+ (22-Dec-16) 2)CARE A1+ (21-Oct-16)	1)CARE A1+ (03-Nov-15)	1)CARE A1+ (29-Oct-14)
5.	Debentures-Non Convertible Debentures	LT	145.00	CARE AA+; Stable	-	1)CARE AA+ (22-Dec-16) 2)CARE AA+ (21-Oct-16)	1)CARE AA+ (03-Nov-15)	1)CARE AA+ (29-Oct-14)
6.	Fund-based/Non-fund-based-Short Term	ST	370.00	CARE A1+	-	1)CARE A1+ (22-Dec-16) 2)CARE A1+ (21-Oct-16)	1)CARE A1+ (03-Nov-15)	1)CARE A1+ (29-Oct-14)

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